

Move the water meter location:

To change or transfer your water meter you must first obtain the company's approval by submitting a request for the meter transfer and to do the following:

Required documents:

- Pre-subscription water bill to be transferred.
- A personal identification document for the subscriber.

Notes:

- If you authorize another person to submit this transaction for you, you must provide it with an official agency or authorized authorization of your signature from the bank.
- All participants on the same piece agree.

Place of service:

- Customer service offices.

You must submit the transaction at the branch of your subscription, please call (5678141) sub-section (2) to confirm which branch you should review.

Procedures:

- When you attend the service office, the employee will export a statement of account for your subscription and calculate all the amounts involved in the subscription until the last invoice issued.
- When you pay the required amounts, the employee will prepare the transaction form for you to sign
- An employee of the company will visit you within 48 hours to check the site and study the possibility of transportation and the new location suitable for the meter.

Notes:

- According to the company's instructions, the meter shall be transferred to the first piece of service and at a maximum distance of 1 m from the entrance.
- Based on the field survey, if you can transfer the meter, the dear customer to review the company to pay the service fee knowing that all costs related to the transfer of the counter is at the expense of the subscriber.